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RE: Authorized Saminco Repair Representatives

This is to serve as a notice to all of our customers of authorized Saminco representatives for Saminco products. Please be advised that you must use a Saminco Approved Repair Representative to maintain your warranty and to receive repair warranty benefits. If you are using a third party to pick up drives, please be sure they are using an authorized Saminco repair facility for repairs and exchanges.

Repairs made to Saminco products by unauthorized facilities will void your Saminco factory warranty. Saminco authorized service is also necessary to assure MSHA compliance.

We take pride in our services and want our customers to receive the very best repair services we can provide. These are the **only** Saminco approved Service and/or repair Representatives:

Wallace Electrical Systems for sales and service for the US Midwest

NTMS (Nautitech) for sales, service, and repairs for Australia

Minesafe Electronics for repairs to Foot Switches only (Part #s: A800498, A800281, A800305, A800300) in the US

Saminco Trading for sales, service, and repair for South Africa

Saminco will repair and service all Saminco products, and is also an Authorized Yaskawa Repair Facility, as well as an Authorized Danfoss repair facility for their Low Voltage Drives and DrivePro® drives. Saminco is also a service provider for Solcon soft starters

If you have any questions or concerns about your service exchange products or other Saminco product repairs, please call us:

Huntington, WV: 304-523-4700
Fort Myers, FL: 239-561-1561

Thank you for your business.